

Curriculum Vitae



Title	Curriculum Vitae
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Personal Details

Name:	Jordens
First Name:	Kristof
Date of birth:	22/09/1978
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Executive Summary

I have a degree in Electronics Engineer (Ing.) and started my professional career as software developer (C++). I quickly understood the need for delivering quality products and made a switch to the versatile world of testing.

With over 21 years of experience in IT, I achieved many successful results in a variety of industries (Utility, Insurance, Finance, Repair, Data Transport, Food) throughout Belgium, the Netherlands and France, resulting in many satisfied customers.

I'm experienced in all levels of the test process as test engineer and test coordinator. I possess the ISTQB Foundation Level Extension – Agile Tester certificate and I'm a certified ISTQB Advanced Level Test Manager.

Languages

Dutch:	Mother tongue
French:	Good
English:	Fluently
German:	Intermediate
Spanish:	Basic

Education

Degree:	Industrial Engineer in Electronics Information and Communication Technologies
Institute:	Hogeschool Antwerpen

Skills & Certificates

- Expert in Test Coordination and Test Management
- Experienced Software Developer and Tester (C, C++, MFC for GUI design, XML, HTML, Python, VBA, Flash)
- Experienced Project Engineer and Line Manager for electronic repair processes
- Strong Structured Testing capabilities for all phases of the Test Process Cycle and all Test Levels
- Guidance and training of the test methodology

- ISTQB Advanced Level Test Manager Certificate
- ISTQB Certified Tester - Foundation Level Extension, Agile Tester
- ISEB Foundation Certificate in Software Testing
- ISEB Foundation Certificate in IT Management (ITIL)

- Quality Center HP ALM including the use of OTA API
- JIRA (Atlassian) Software for Test Management

Key words

- Team player
- Result driven (get the job done)
- Quality-oriented
- No nonsense approach
- Skilled technical

Experience

Period	Description & Responsibilities	Environment & Used tools & Department
06/2021 - current	<p>Test & Quality Coordinator @ Fluvius <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test and Quality Coordination for <ul style="list-style-type: none"> ▪ Fluvia Migration ISU: System Integration and Acceptance testing for the Migration of all assets Electricity and Gas ex-Infrac towards the ex-Eandis ISU with the purpose to become one Fluvius ISU system. 	<ul style="list-style-type: none"> ▪ Jira Software ▪ Cross-Fluvius: <ul style="list-style-type: none"> ▪ IMDMS ▪ SAP ▪ Captar ▪ MIG6 ▪ OV ▪ MDM
07/2020 - 05/2021	<p>Test & Quality Coordinator @ Fluvius <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test and Quality Coordination for <ul style="list-style-type: none"> ▪ Fluvia MIA WA: System Integration and Acceptance testing during the replacement of Click8.3 (ex-Eandis) and MRS (ex-Infrac) by Click Field Service Edge, a SaaS solution for field service management in all Fluvius regions. ▪ Fluvia MIA EX: Setting up UAT testing of CFSE for service operation. 	<ul style="list-style-type: none"> ▪ CFSE ▪ SAP R3 ▪ SAP S/4 Hana ▪ JIRA Software ▪ 'Netuitbating & Netbeheer - Assets'
09/2019 - 06/2020	<p>Test & Quality Coordinator @ Fluvius <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test and Quality Coordination for <ul style="list-style-type: none"> ▪ MagnUS4 BI Reporting: Integration of reporting from two different companies (ex-Infrac and ex-Eandis) into Fluvius reports. ▪ BI Reporting for MIG6: Implementation of MIG6 reporting for Fluvius in cooperation with Atrias. 	<ul style="list-style-type: none"> ▪ BO/BI4 ▪ DWH Indexis ▪ SAS eGuide ▪ SAP ▪ HP ALM ▪ JIRA Software

<p>05/2018 - 08/2019</p>	<p>Test & Quality Coordinator @ Eandis/Infrax <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test and Quality Coordination for <ul style="list-style-type: none"> ▪ BudDi: Budget meter Digital Implementation of Smart Prepayment for Budget Meters on the new Digital Meter Chain (DMK) of Fluvius. 	<ul style="list-style-type: none"> ▪ DMK Fluvius =Digital Meter ▪ PPP (Atrias) ▪ DXC Siemens ▪ JIRA Software
<p>06/2017 - 04/2018</p>	<p>Test & Quality Coordinator @ Eandis <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test and Quality Coordination for <ul style="list-style-type: none"> ▪ MIG6 BI Reporting Centralize common MIG6 reporting needs for all DGO's (Eandis, Infrax, Sibelga, Ores, Resa,...) @ Atrias ▪ Smart Prepayment Maintenance releases e.g. In House Display, Reporting needs 	<ul style="list-style-type: none"> ▪ MIG6 ▪ BI ODS ▪ CMS (Atrias) ▪ MS PowerBI ▪ SAS eGuide ▪ HP ALM ▪ Jira Software
<p>03/2016 - 05/2017</p>	<p>Test & Quality Coordinator @ Eandis <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test Coordination (Planning, Development, Execution and Follow-up) ▪ Quality Coordination (ensure CAO, SDS and SDT deliveries are in line with the Eandis methodology and the defined Quality process ('Roadmap2015')) ▪ Test and Quality Coordination for the following project: <ul style="list-style-type: none"> ▪ Prepayment Slim – Smart User: Smart Budget Meter ▪ The aim of the project Prepayment Smart is to use a Smart Meter as a Prepayment (budget) Meter. ▪ 4 DGO's (Distribution Grid Operators), Eandis, Infrax, Ores, Resa are working together to switch their current energy prepayment systems (with a card) to smart prepayment systems. A fifth organization, Atrias, is simultaneously working on a Central Market System (CMS, often called Clearing House) that will support on behalf of the Belgian's public DGOs these market processes in an efficient IT way. 	<ul style="list-style-type: none"> ▪ Quality Center ALM12 ▪ MIG4 / MIG6 / MIG DNB ▪ Atrias Clearing House ▪ Prepayment-Platform (Siemens-CSC) ▪ CMS (Atrias) ▪ PO ▪ MDM (EnergyIP) ▪ AMM (Zonos Cuculus) ▪ SCM (Dr. Neuhaus) ▪ E-/G- Smart Meter (Flonidan,

	<ul style="list-style-type: none"> Integration of the Eandis Smart Metering infrastructure with the Atrias PrepaymentPlatform to be able to support Smart Meters in Prepayment Mode 	<ul style="list-style-type: none"> Hexing) SMT (GIS / Vitria) Univlam (SAP)
04/2015 - 02/2016	<p>Test & Quality Coordinator @ Eandis <u>Responsibilities:</u></p> <ul style="list-style-type: none"> Test and Quality Coordination for the following projects (running in parallel): <ul style="list-style-type: none"> Implementatie Kanalenbeleid Webapplicaties <ul style="list-style-type: none"> Following the (already implemented) restyling of the main website 'Eandis.be', this project takes care of the adaptation of 22 applications, embedded in the Eandis.be website, to make them compliant with the new Eandis home style and re-engineer the front end to Drupal. Migration and Transition MIG6 <ul style="list-style-type: none"> Overall project to make sure the migration of MIG4.1 towards MIG6 and the corresponding transition is well prepared and runs smoothly. Eandis is not only impacted as DGO (Distribution Grid Operato) but also as Social Supplier. A close cooperation is necessary between the other DGO's (Ores, Sibelga, Infrac, Tecteo) and the new Clearing House (Atrias). Mobiwex: Webportaal aannemers <ul style="list-style-type: none"> Simplify the setup and the logic relationships of users to be able to logon. Nine key contractor applications are impacted within this project. The goal is to have one landing page with SSO (Single Sign On) for all contractors working in the 11 Eandis infra's in Flanders. It's set up in such a way that other applications can be added easily for future purpose. DRP Fundamenten <ul style="list-style-type: none"> Setup of a business continuity plan for ensuring minimal business impact in the event of an IT service interruption. Setting up and customizing the necessary infrastructure to be able to implement DRP for critical applications (including foundation preparation for future applications which require a 	<ul style="list-style-type: none"> Quality Center ALM12 Drupal Orion Calcula ClickSchedule voor aannemers Hermes OV Web WebReg/-Stock+/-Stock Light BW Disaster Recovery Proximus Cegeka MIG6 / MIG DNB

	DRP solution). Run the DRP during a pilot for one critical SAP application to show feasibility of the agreed RTO (recovery time objective) and RPO (recovery point objective).	
01/2014 - 03/2015	<p>Test & Quality Coordinator @ Eandis <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test and Quality Coordination for the following projects (running in parallel): <ul style="list-style-type: none"> ▪ Optimalisatie Communicatie Energieleveringen <ul style="list-style-type: none"> ▪ Test Coordination (Planning, Development, Execution and Follow-up) ▪ Quality Coordination (ensure CAO, SDS and SDT deliveries are in line with the Eandis methodology and the defined Quality process ('Roadmap2015')) ▪ During this project several optimizations are done for Eandis as Social Supplier, e.g. legislative changes imposed by the VREG; content clarification and lay-out changes for all letters send e.g. for invoicing, switching; introducing MailID (bpost); Optimize return mail 'eXbo'; cost reduction e.g. combine send letters ▪ Upgrade ClickSchedule <ul style="list-style-type: none"> ▪ Test and Quality Coordination (see above for task specification) ▪ 'ClickSchedule' software is used to plan the work (e.g. home connections, infrastructure innovation) of Eandis employees and their contractors. This critical application is upgraded towards a higher version in order to be compliant with the latest server OS. This is done in such a way the impact for their users is as little as possible and in line with the many interface systems it's connected with. ▪ Vervanging NAM en IDM <ul style="list-style-type: none"> ▪ Test and Quality Coordination (see above for task specification) ▪ Replacement of NetIQ Access Manager & Identity Management towards functional gateway (F5+APM), move of LDAP eDirectory towards AD (Active Directory) and implementation of IDM SaaS solution. 	<ul style="list-style-type: none"> ▪ Quality Center ALM11 ▪ Soclev ▪ Synergie ▪ mailID ▪ eXbo ▪ bpost ▪ DOC1 ▪ SAP ▪ ClickSchedule ▪ Mobile ▪ NAM ▪ IDM ▪ AD ▪ AGIV federation ▪ Single sign-on ▪ RSA ▪ NRB ▪ Speos ▪ AFP ▪ XML ▪ CRM ▪ Belgacom ▪ IBM

	<ul style="list-style-type: none"> ▪ PrintshopII <ul style="list-style-type: none"> ▪ Test and Quality Coordination (see above for task specification) ▪ In this project we have to ensure the proper migration of all print shop services (e.g. printing of 2 million letters per year) after renewal of the public tender. ▪ CRM Lokale Besturen <ul style="list-style-type: none"> ▪ Coaching of developers and analysts for Test Development of Unit, System and Integration tests. Test Execution of SIT ▪ A new user friendly application is created for follow-up of all ongoing projects and future opportunities within the different Flemish municipalities. ▪ EOS2 (Eandis Onafhankelijk Systeem) 'Workplaces' <ul style="list-style-type: none"> ▪ Test Coordination: Capturing the needs for test development ▪ EOS2 deals with the division of the Eandis infrastructure platform among several suppliers. This part concerns the migration of the 'workplaces' (= pc infrastructure and all services involved, e.g. helpdesk scripts) ▪ Smart Metering Advanced Meter Management update SM7 <ul style="list-style-type: none"> ▪ Coach for new test coordinator in order to bring the process in line with the companies methodology 'Roadmap2015' ▪ Follow-up of sequel AMM release upgrade and ensure the quality of the deliverables is of a high level ▪ Prepayment Slim : Smart Chain - Budget meter <ul style="list-style-type: none"> ▪ Test Coordination: Investigation and testing of future possibilities with smart 'budget' meters ▪ Smart Metering Public Key Infrastructure: update of SCM certificates <ul style="list-style-type: none"> ▪ Coordination of Test Planning and Test Development ▪ Knowledge transfer to new Test Coordinator 	<ul style="list-style-type: none"> ▪ Cegeka ▪ Iaas ▪ Paas ▪ Saas ▪ Virtual server ▪ AMM ▪ Cuculus ▪ Talexus ▪ Landis & Gyr ▪ SCM ▪ Dr Neuhaus ▪ Agile ▪ BT PKI
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<p>11/2011 - 12/2013</p>	<p>Test Coordinator / Test Manager @ Eandis <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test Coordination and Test Management for project "Smart Metering" <ul style="list-style-type: none"> ▪ AMM (Advanced Meter Management) <ul style="list-style-type: none"> ▪ System Testing AMM ▪ Integration Testing e/g-meter-SCM-AMM-MDM ▪ Unit Testing e/g-meter ▪ Setup of test environment ▪ Managing joint testing approach international suppliers ▪ SPOC for all AMM issues ▪ Guidance of Quality Center usage during all test phases ▪ Progress and Quality reporting towards higher management ▪ Training and coaching of testers and junior-test coordinator ▪ Coordination of FAT tests of German supplier ▪ Capture Business needs and translate to technical implementations for the involved suppliers ▪ Improve cooperation between international teams ▪ Manage review of supplier specifications ▪ Pro-actively introduce improvement proposals (e.g. release process) ▪ Test coordination for projects: <ul style="list-style-type: none"> ▪ ITOP : new IT Trainings platform ▪ Team communication tool : communication, reporting and KPI tool ▪ BIT (Fire detection, Burglary prevention, Access control) ▪ Test Planning and follow-up ▪ Test Design/Execution/Reporting 	<ul style="list-style-type: none"> ▪ Quality Center ▪ OTA API ▪ Mantis ▪ Smart Metering ▪ Cuculus Zonos ▪ Dr Neuhaus SCM ▪ Hexing e-meter ▪ Flonidan g-meter ▪ Landis & Gyr g-meter ▪ Elster e-meter ▪ Linux ▪ Agile Testing ▪ XML
<p>10/2011</p>	<p>Test Coordinator @ Nuon <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test coordination of project <ul style="list-style-type: none"> ▪ "Save the Trees" : introduce electronic invoices and lower the number of paper invoices <p>(planned replacement of a colleague on holiday)</p>	<ul style="list-style-type: none"> ▪ Siebel ▪ Casys ▪ XML

<p>06/2011 - 09/2011</p>	<p>Test Coordinator @ Delhaize Group <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test coordination of <ul style="list-style-type: none"> ▪ System Test Store Office ▪ UAT Lux Restructuring ▪ Set-up and fine tune testing procedures and test environment ▪ Business analysis and documentation process 	<ul style="list-style-type: none"> ▪ StoreLine ▪ Casper ▪ ProStore ▪ Diamond Label ▪ VBA ▪ SharePoint
<p>09/2010 - 05/2011</p>	<p>Project Leader, Test Coordinator and Release Manager @ BNPParibasFortis <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Planning and follow up of analysis and development for the projects: <ul style="list-style-type: none"> ▪ Referentials and confidentiality ▪ Discretionary ▪ Convention patrimoniale ▪ Pricing ▪ Communication towards higher management ▪ Test coordination of ST/SIT tests ▪ SPOC for FAT/UAT tests ▪ Release coordination 	<ul style="list-style-type: none"> ▪ Private Banking ▪ MACS ▪ AAA ▪ IT Business Customer Data Mngt Applic ▪ CRM ▪ Quality Center ▪ OTA API
<p>02/2010 - 08/2010</p>	<p>Test Coordinator @ Eandis <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test coordination for projects: <ul style="list-style-type: none"> ▪ Unplug Eandis - Electrabel ▪ Move of applications, data and infrastructure IBM – Telindus ▪ Test Planning & Control ▪ Test Evaluation & Reporting 	<ul style="list-style-type: none"> ▪ Indexis ▪ De Stroomlijn ▪ Sawmill ▪ iMacros ▪ Testing & Quality
<p>01/2010</p>	<p>Test Consultant @ Netlog</p> <ul style="list-style-type: none"> ▪ Exploratory testing of Beta release ▪ Cross-browser functionality test ▪ Test documentation ▪ Test Reporting 	<ul style="list-style-type: none"> ▪ Agile ▪ PHP ▪ IE, Mozilla Firefox, Opera, Safari, Google Chrome
<p>10/2009 - 12/2009</p>	<p>Test Consultant @ Eandis <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Business Analysis UWP2 upgrade ▪ Test Design & Execution UWP2 ▪ Test Reporting & Follow-up 	<ul style="list-style-type: none"> ▪ Mantis ▪ Data loggers Gaz/Electricity ▪ Testing & Quality
<p>07/2009 - 09/2009</p>	<p>Test Consultant @ Nuon <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test support for different projects: <ul style="list-style-type: none"> ▪ Fix 3 ▪ VCE (Value Calculation Engine) ▪ E-fulfillment ▪ OLR (OnLine Retail) ▪ Follow-up of issues 	<ul style="list-style-type: none"> ▪ Siebel ▪ Casys ▪ Biztalk ▪ XML ▪ SQL

07/2008 - 06/2009	<p>Test Coordinator @ Electrabel <i>Responsibilities:</i></p> <ul style="list-style-type: none"> ▪ Test coordination for projects: <ul style="list-style-type: none"> ▪ Flexible CRM 3 ▪ MIG 4 Synchronization ▪ Creation of the list of requirements (RRTM) ▪ Reporting ▪ Follow-up of SIR's (Defects) 	<ul style="list-style-type: none"> ▪ SAP ▪ PMG Project Management Guide ▪ Clockwatch M&S
03/2008 - 06/2008	Time credit for private project: Construction of my house	
12/2007 - 02/2008	<p>Test Coordinator @ Wolters Kluwer Business <i>Responsibilities:</i></p> <ul style="list-style-type: none"> ▪ Test planning and coordination ▪ Test preparation for the website SoRight.be ▪ Creation of the list of requirements (TRH) ▪ Set-up of test framework ▪ Set-up of Defect Tracking System QMX 	<ul style="list-style-type: none"> ▪ Test coordination ▪ Search engine SoRight.be ▪ Fundamental Test Process ▪ QMX
11/2007	<p>Test planning @ Zetes <i>Responsibilities:</i></p> <ul style="list-style-type: none"> ▪ Test planning and preparation for the eID card ▪ Creation of the list of requirements (TRH) ▪ Set-up of test framework ▪ Set-up of Defect Tracking System QMX 	<ul style="list-style-type: none"> ▪ Test planning ▪ Fundamental Test Process ▪ QMX
01/2007 - 10/2007	<p>Test Coordinator @ Delhaize Group <i>Responsibilities:</i></p> <ul style="list-style-type: none"> ▪ Implementation of a test framework ▪ Coordination of testing activities for several projects ▪ Site coordinator for ps_testware team ▪ Guidance through SOX audit for the part of testing ▪ Creation of testing policies for changes and new software development ▪ Training of internal IT department and external parties 	<ul style="list-style-type: none"> ▪ Test management / coordination ▪ Fundamental Test Process ▪ ITIL, Change Management ▪ HP OpenView ServiceCenter ▪ QMX
04/2005 - 12/2006	<p>Testing of Achmea Life & Pensions @ Practis, the Netherlands <i>Responsibilities:</i></p> <ul style="list-style-type: none"> ▪ Business Analysis ▪ Review of system specifications ▪ Development of Test Requirements Hierarchy ▪ Test Development and Test Execution 	<ul style="list-style-type: none"> ▪ Life & Pension Insurance application : Ibsen ▪ Testframe, XMLSpy, VBA, UML ▪ QMX
02/2005 - 04/2005	<p>Testing of a German ISA web application @ ABZ, the Netherlands <i>Responsibilities:</i></p> <ul style="list-style-type: none"> ▪ Development of Test plan, Test Requirements Hierarchy ▪ Test Development and Test Execution ▪ Test Automation support and follow up 	<ul style="list-style-type: none"> ▪ Web services ISADE: Address Qualification ▪ TestFrame, TMAP, Winrunner ▪ Bugzilla

11/2004 - 02/2005	<p>Testing of a Peoplesoft application @ United Biscuits, the Netherlands and France <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test Development with Business Analysts 	<ul style="list-style-type: none"> ▪ Implementation of PeopleSoft (JD Edwards)
11/2004	<p>Testing of a car re-marketing application @ Leaseplan, the Netherlands <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Test Development and Test Execution 	<ul style="list-style-type: none"> ▪ Web based application ▪ QMX
Since 11/2004	Test Consultant @ ps_testware	
11/2003 - 10/2004	<p>Project Engineer and Line Manager @ Solectron Belgium, Turnhout <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Design & maintenance of test and repair lines for cellular phones and LCD displays ▪ Training of line-supervisors and operators ▪ Development of test and repair procedures ▪ Production planning and follow-up ▪ Management of tools and test equipment for hard and software 	<ul style="list-style-type: none"> ▪ Repair and Production : for NEC and IBM ▪ GSM, GPRS, UMTS ▪ LCD ▪ DataSweep
08/2000 - 10/2003	<p>Software Developer and System Tester @ Siemens Atea, Herentals <u>Responsibilities:</u></p> <ul style="list-style-type: none"> ▪ Software development, including unit and integration testing. ▪ Software design and implementation of the Open Transport Network protocol, management system and video switching system ▪ Design and implementation of peripherals, tools 	<ul style="list-style-type: none"> ▪ Telecom sector ▪ IC Mobile ▪ OTN fiber network ▪ Video, voice & data transport, security : for Airports, Railways, Motorways

Additional Training

IT Domain	Place	Date	Nbr. of days
Jira User	e-learning (Atlassian)	01/2022	0,5
Jira Fundamentals	e-learning (Atlassian)	01/2022	0,5
Requirements	e-book (Ton de Rooij)	03/2021	1
Exploratory Software Testing	e-book (James A. Whittaker)	09/2020	2
Microsoft PowerBI <i>Included:</i> <ul style="list-style-type: none"> ▪ Query Editor (M) ▪ PowerBI Desktop (DAX) 	Kohera (Gent)	01/2018	3
ISTQB Agile Tester Extension <i>Included:</i> <ul style="list-style-type: none"> ▪ The Fundamentals of Agile Software Development ▪ Fundamental Agile Testing Principles, Practices and Processes ▪ Agile Testing Methods, Techniques and Tools 	self-education (Zemst)	03/2017	2
Search Engine Optimization	IMU (Amsterdam)	12/2014	1
Webdesign <i>Included:</i> <ul style="list-style-type: none"> ▪ HTML ▪ CSS stylesheets ▪ Forms ▪ JavaScript ▪ Google adwords ▪ Tips & Tricks 	giTds (Mechelen)	03/2013	2
People management for IT-employees <i>Included:</i> <ul style="list-style-type: none"> ▪ Leadership styles ▪ Coaching techniques to improve self-development ▪ Strong communication ▪ Dealing with conflicts, errors and aggression 	Cevora (Elewijt)	05/2012	2
The power of your memory <i>Included:</i> <ul style="list-style-type: none"> ▪ Process information quickly and efficiently ▪ Learn the unlimited 	Cevora (Antwerpen)	02/2012	1

possibilities of your mind ▪ Memory techniques			
Speed reading <u>Included:</u> ▪ Techniques for speed reading ▪ Improve reading speed ▪ Maintain and improve comprehension and understanding	Cevora (Antwerpen)	11/2011	1
Presentation skills	Cipers (Mechelen)	04/2011	1
ISTQB Advanced Level Test Manager <u>Included:</u> ▪ Testing processes ▪ Test management documentation ▪ Test estimation ▪ Test scheduling ▪ Test monitoring and control ▪ Business value of testing ▪ Distributed, outsourced and insourced testing ▪ Risk-based testing ▪ Test management issues ▪ Reviews ▪ Incident management ▪ Standards ▪ Test improvement processes ▪ Test tools and automation ▪ Test tool categories ▪ People skills	ps_testware (Leuven)	02/2010	5
Introduction to HP QuickTest Professional	ps_testware (Leuven)	01/2009	1
Introduction to Performance testing	ps_testware (Leuven)	12/2008	0,5
Test specification techniques	ps_testware (Leuven)	11/2008	2
QMX-training	ps_testware (Leuven)	01/2008	1
Introduction to Test Automation	ps_testware (Leuven)	01/2008	1
IT Service Management (ITIL) <u>Included:</u> ▪ Configuration Management ▪ Incident Management ▪ Problem Management ▪ Change Management ▪ Release Management ▪ Service Desk ▪ Service Level Management ▪ Capacity Management	ps_testware (Leuven)	12/2007	3

Curriculum Vitae

<ul style="list-style-type: none"> ▪ IT Service Continuity Management ▪ Availability Management ▪ Financial Management 			
Managing your Test Process <ul style="list-style-type: none"> ▪ Test metrics ▪ Test Management 	ps_testware (Leuven)	03/2007	1
TRH (Test Requirements Hierarchy) Workshop	ps_testware (Leuven)	03/2007	1
Workshop-Introduction to Prince 2 (Project management)	ps_testware (Leuven)	03/2007	0.5
Introduction to Extreme Programming	ps_testware (Leuven)	10/2006	0.5
Project Management in a multi-project organisation based on the Prince2 methodology <u>Included:</u> <ul style="list-style-type: none"> ▪ Principles of Prince2 ▪ Starting up a project ▪ Planning, roles and responsibilities ▪ Product Breakdown Structure ▪ Controlling a stage ▪ Closing a project 	Cevora (Elewijt) executed by the Rosette Group	03/2006	4
ISEB Foundation Training <u>Included:</u> <ul style="list-style-type: none"> ▪ Testing Terminology (BS 7925-1) ▪ Test Process and Psychology ▪ Models and Economics for Testing ▪ Types and techniques of Testing ▪ Management and planning ▪ Tools 	Twice IT (Utrecht) executed by ps_testware	12/2004	3
QuotiumPro Training <u>Included:</u> <ul style="list-style-type: none"> ▪ Performance testing 	Quotium (Paris)	11/2004	2

Software Skills

Programming Languages:

Programming Language	Role	Experience
C/C++/Visual C++	Tester, Developer	Expert
MFC (GUI design)	Tester, Developer	Expert
Python	Tester, Developer	Basic
HTML, XML	Tester, Developer	Experienced
VHDL	Developer	Experienced
Pascal, Chill	Developer	Basic
Visual Basic for Applications	Tester, Developer	Basic
Flash	Developer	Basic

Test Software Suite:

Test Software Suite	Role	Experience
Quality Center HP ALM	User, local Admin	Expert
JIRA Software (Atlassian)	User, Tester	Expert
Confluence Documentation tool	User	Basic
Rational ClearQuest	User	Experienced
Rational Purify	User	Basic
Winrunner	User, Developer	Basic
QMX	User, Tester, Developer	Expert
QuotiumPro	User, Tester	Basic
Bugzilla	User, Tester	Basic
XMLSpy	User, Tester	Basic

Management Software:

Management Software	Role	Experience
Rational ClearCase	User	Basic

Operating Systems:

Operating system	Role	Experience
Dos, Windows 9X	User	Experienced
Windows NT, 2000, XP, 10	User, Developer	Expert
Linux	User	Basic

Software:

Software	Role	Experience
Developer Visual Studio	Developer	Experienced
Office Tools	User	Expert
Multimedia SW (Audio/Video)	User, Developer	Experienced
Web Development tools	Developer	Basic

Miscellaneous HW Knowledge:

Hardware	Role	Experience
PC hardware		Basic
TCP/IP		Experienced
Analogue and digital design		Experienced